



**LUTHERAN
SENIOR
SERVICES**

Volunteer Voice

Volunteer Money Management



**JEWISH FAMILY &
CHILDREN'S SERVICE**

February 2010



Volume XVIII

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What's New...

Dear Volunteers:

Happy New Year! We hope 2010 is starting off well for you all. Our 3rd annual Volunteer Appreciation Luncheon in August was a success. It was great seeing so many of you at the luncheon.

We wanted to share with you a resource to protect yourself and your clients against fraud and give you access to regular communication about fraud alerts in St. Louis. The office of the Circuit Attorney, Jennifer M Joyce, sends out Fraud Alerts and we would like to share a few with you:

- Magazine Subscription Scams target the Elderly by signing them on for terms longer than two years. When visiting elderly friends or loved ones' homes, be aware of magazines present in their home and investigate if there appear to be too many or they are in line with the individual's normal interest.
- Scammers may pretend to be U.S. Census workers and attempt to obtain citizens' personal information. Legitimate U.S. Census workers are easily identified because they must carry: a badge and identification card, a handheld device similar to those used by UPS or Fed-Ex personnel and a Census canvas bag. No Census worker will ask for social security numbers, bank, or credit card numbers.

If you would like to receive emailed information about fraud alerts, please email Dan Rechten, Coordinator of the Fraud Prevention Taskforce of the St. Louis Circuit Attorney's Office, at rechtend@stlouiscao.org. In addition to the Fraud Alert e-mails, they have a Fraud Assistance Hotline for St. Louis city residents at (314) 612-1412 which is recorded 24 hours a day.

Many thanks to all our volunteers!

Sally and Cassandra

VMM Volunteer Luncheon...

The third annual Volunteer Appreciation Luncheon was held on August 28th at the LSS Laclede Groves Retirement Community Auditorium. Forty-three individuals attended which included volunteers, their guests, VMM community advisory board members, and LSS staff members.



VMM Luncheon Attendees

Attendees enjoyed socializing and a delicious meal before Jackie Tammenga, Director of Credit Counseling and the Area Director over the Midwest region for ClearPoint Credit Counseling Solutions, spoke about "The Wise Use of Credit and Fraud." She gave us some excellent information about how to prevent identity theft and how to safeguard our money.



2009 VMM Star Volunteer Awardees from left to right: Roger Fogelbach, Dennis Hall, & Carlean Wilson

Roger Fogelbach, Dennis Hall, and Carlean Wilson were awarded the 2009 VMM Star Volunteer awards. These awards recognize those volunteers who have volunteered for a number of years and assist multiple clients often on a last minute basis. The luncheon ended with an attendance prize drawing. Many commented that they enjoyed the lunch, meeting fellow volunteers, and the speaker.



Jackie Tammenga, ClearPoint Credit Counseling Solutions

Reminders...

- Please Mail/Email/Fax in your client activity sheets monthly.
- Inform us of any address change in the event a client moves.
- Call us if you need a replacement volunteer for a period of time.
- Call us if you are no longer seeing a client due to illness or the client no longer wants the service. This helps us know if you are available for a new client.

As always, you can contact your program manager with any questions or if you would like to utilize activity sheets via email.

Resources...

Keep out that winter chill!!

As the temperature falls, it can be a challenge to keep warm! Many clients may need assistance in **weatherizing** their homes for the winter. There are a variety of resources available to help them.

For St. Louis city residents, the **Urban League of Metropolitan St. Louis** provides services to reduce energy costs and increase safety whether you rent or own your own home. They will test furnaces and water heaters for seal leaks, check for adequate insulation, and perform carbon monoxide tests. There is no cost for services; applications are available by calling Shelly at (314) 615-3612 or on-line at www.ulstl.org.

St. Louis county residents can contact the **Community Action Agency or CAASTLC, Inc.** at (314) 863-0015 ext. #3. Their weatherization assistance programs are designed to reduce the impact of high home energy costs for low-income residents by implementing energy efficient measures. For clients in Jefferson County, call CAASTLC's Jefferson-Franklin County office at (636) 789-2686. Clients in St. Charles County can call **Northeast Community Action Corp** at 636-272-3477.

Missouri Energy Care helps with weatherization for the elderly and disabled. They offer space heaters and blankets, window and door weather stripping, and even limited furnace repair. There is no charge for supplies and installation, but there is a wait list as this program is open to both city and county residents. Call Ken at (314) 773-5900.

United Way Update...

Volunteer Money Management had a very successful year in 2009. Our goal was to serve 96 new clients and recruit 28 new volunteers. The program served 220 clients (86 new clients) and recruited 28 new volunteers. Thank you for all of your work this past year!

Thought for the Day...

Service to a just cause rewards the worker with more real happiness and satisfaction than any other venture of life.

Carrie Chapman Catt

V o l u n t e e r M o n e y M a n a g e m e n t

*An Interfaith Partnership Between Lutheran Senior Services and
Jewish Family & Children's Service*

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