

Notice of Non-Discrimination

Lutheran Senior Services complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Lutheran Senior Services does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Lutheran Senior Services:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Social Services Coordinator.

If you believe that Lutheran Senior Services has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Corporate Compliance Officer
1150 Hanley Industrial Ct.
St. Louis, MO 63144
Phone: 314.446.2445
Fax: 314.446.2550
Privacy.Officer@LSSLiving.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Social Services Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1.800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.877.363.1211 (TTY: 1.877.363.1211).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1.877.363.1211 (TTY: 1.877.363.1211)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1.877.363.1211 (TTY: 1.877.363.1211).

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1.877.363.1211 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1.877.363.1211).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.877.363.1211 (TTY: 1.877.363.1211).

مقرب لصتا. ناجم اب كل رفاوتت ةيوعلل ا قدع اسملا تامدخ نإف، ةغلل ركذا ثدحتت تنك اذا: ةظوحلم 1.877.363.1211 (مكبل او مصلا فتاه مقر) 1.877.363.1211.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1.877.363.1211 (TTY: 1.877.363.1211)번으로 전화해 주십시오.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1.877.363.1211 (телетайп: 1.877.363.1211).

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1.877.363.1211 (ATS : 1.877.363.1211).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1.877.363.1211 (TTY: 1.877.363.1211).

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1.877.363.1211 (TTY: 1.877.363.1211).

ی مہارف امش ی ارب ناگیار تروصب ی نابز تالی هست، دی م وگتفگ ی سراف نابز ہب رگا: ہجوت دی ریگب سامت 1.877.363.1211 (TTY: 1.877.363.1211) اب. دشاب

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1.877.363.1211 (TTY: 1.877.363.1211).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1.877.363.1211 (TTY: 1.877.363.1211).

ማስታወሻ: የሚናገሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም ኦርዳታ ድርጅቶቹ፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል፡ ወደ ሚስተሎ ቁጥር ይደውሉ 1.877.363.1211 (መስማት ለተሳናቸው፡ 1.877.363.1211).

